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# ICF Updates Sightline®, Its Highly Adopted Utility Program Platform

***New AI Capabilities Enhance Program Design & Delivery***

RESTON, Va., Oct. 7, 2025 /PRNewswire/ -- ICF (NASDAQ:ICFI), a leading global solutions and technology provider, announced the next generation of Sightline®, its industry-leading utility program platform with added capabilities that unlock a 360-degree view of customer programs.

With a range of new AI analytics and insights, Sightline can better pinpoint where and when energy demand is highest, predict ways to reduce stress on the electric grid and manage usage, and personalize cost-effective customer energy efficiency programs.

The advanced demand-side management platform also features centralized, rapid business intelligence and analytics to enable even faster customer program design and management. Paired with a view into how customer usage impacts grid performance in near real-time, Sightline can help utilities make timely decisions that benefit both the grid and its customers.

"Utilities must be equipped to make data-driven decisions with greater precision and agility when navigating a much more complex and dynamic grid," said Kyle Wiggins, ICF senior vice president and utility programs and services lead. "Our latest upgrade to Sightline enhances our ability to integrate data sets, increase workflow automation, and deepen program analytics, regulatory reporting, and customer engagement. With the completion of the integration of our AEG acquisition complete, we are excited to share our enhanced abilities to support utilities in meeting customer demands, maintaining grid reliability, and avoiding costly infrastructure upgrades."

By 2030, energy demand is expected to increase by 25%, while peak demand for electricity could increase by 14% over the same period, posing a significant challenge to utility program planning and implementation. Sightline's modular design and new capabilities adapt to a utility's evolving needs, helping them simplify operations, optimize incentives, and drive customer engagement.

Sightline is one of the industry-leading utility customer program demand-side management platforms, used by over 90 utilities and state and local governments across the country to manage programs, forecast the adoption of distributed energy resources, and measure or simulate the value of demand-side management programs—down to the individual customer level.

ICF is one of the largest energy consultancies in the world and the leading provider of demand management, electrification, and energy efficiency programs across North America. The company partners with top utilities and energy developers, along with nearly every U.S. federal agency, state energy office, and energy non-governmental organization, providing end-to-end offerings across the energy value chain—from strategy to planning and analysis to implementation.

**About ICF**
ICF is a leading global solutions and technology provider with approximately 9,000 employees. At ICF, business analysts and policy specialists work together with digital strategists, data scientists, and creatives. We combine unmatched industry expertise with cutting-edge engagement capabilities to help organizations solve their most complex challenges. Since 1969, public and private sector clients have worked with ICF to navigate change and shape the future. Learn more at icf.com.

***Caution Concerning Forward-looking Statements***
*Statements that are not historical facts and involve known and unknown risks and uncertainties are "forward-looking statements" as defined in the Private Securities Litigation Reform Act of 1995. Such statements may concern our current expectations about our future results, plans, operations and prospects and involve certain risks, including those related to the government contracting industry generally; our particular business, including our dependence on contracts with U.S. federal government agencies; our ability to acquire and successfully integrate businesses; and various risks and uncertainties related to health epidemics, pandemics, and similar outbreaks. These and other factors that could cause our actual results to differ from those indicated in forward-looking statements that are included in the "Risk Factors" section of our securities filings with the Securities and Exchange Commission. The forward-looking statements included herein are only made as of the date hereof, and we specifically disclaim any obligation to update these statements in the future.*

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